Tangible Result Driver – Pete Rahn, Director of MoDOT

Transportation issues can be extremely diverse and complex. An efficient transportation system requires leadership and, most importantly, a champion to ensure the resources support projects that will help the department fulfill its responsibilities to the taxpayers. MoDOT will be an advocate for transportation.





Percent of minorities and females employed

Result Driver: Pete Rahn, Director of MoDOT

Measurement Driver: Brenda Treadwell-Martin, Equal Opportunity Director

Purpose of the Measure:

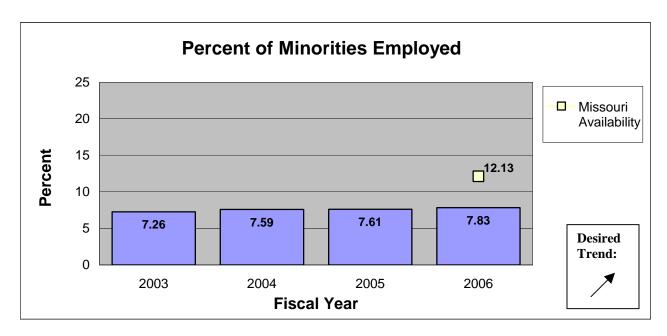
This measure tracks minority and female employment in MoDOT's workforce and availability data from the Missouri 2000 Census report. Efficient use of people resources would provide opportunities for the department to leverage transportation resources to available human capital. By placing the right people in the right place, the department can better serve its customers and help fulfill its responsibilities to the taxpayers.

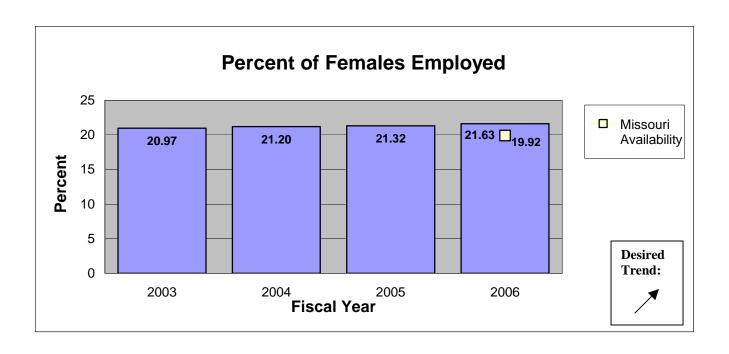
Measurement and Data Collection:

MoDOT's Affirmative Action software database and Missouri 2000 Census Report are used to collect data. Private sector, departments of transportation, Missouri state agencies, and Missouri 2000 Census Data were researched to determine a benchmark for this measurement. Due to the significant variations for some of these entities (i.e. pay incentives, number of employees, geographic locations, etc.), it was determined Missouri 2000 Census Data, based on jobs used by the department, would be the benchmark for this measurement.

Improvement Status:

The employment trend charts below compares MoDOT's minority and female workforce data to Missouri 2000 Census Availability data from 2003 through 2006. During this reporting period, minority employment increased from 484 to 497 or 2.7 percent, while female employment remained at 1,373. Some of the steps taken to improve included: the transition of two minority co-op student to full-time salaried employment, reactivation of the Maintenance Hiring Team to develop strategies to increase diversity, and the increase in the number of job offers to minority civil engineer students. MoDOT continues to seek innovative ways to address the shortfall to benchmark data.





Percent of transportation-related pieces of legislation directly impacted by MoDOT

Result Driver: Pete Rahn, Director of MoDOT

Measurement Driver: Pam Harlan, Senior Governmental Relations Specialist

Purpose of the Measure:

This measure tracks the department's impact on the total number of transportation-related bills filed by the General Assembly as well as the department's progress on its own legislative agenda.

Measurement and Data Collection:

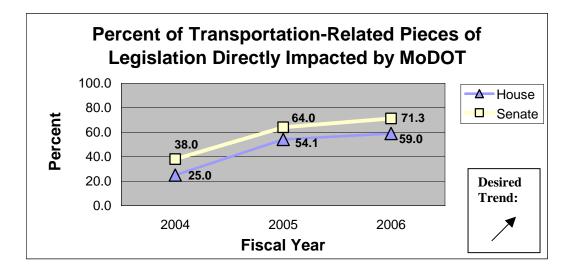
In the summer, data is obtained by reviewing both the Senate and House web sites for legislation in the transportation subject categories. Each bill is reviewed for department impact. A percentage is determined from the total number of bills the department impacted in each category divided by the total number of bills in each category. This percentage of impact is noted on the first chart.

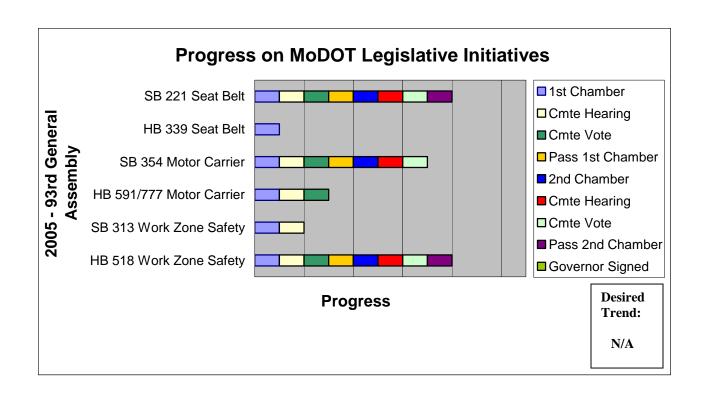
Every fall, potential legislative proposals are submitted to the Missouri Highways and Transportation Commission for their review and approval. The second chart tracks each approved legislative proposal through the legislative process.

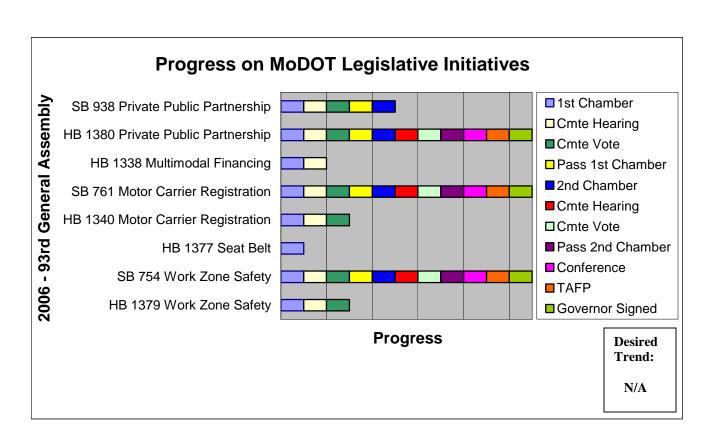
Improvement Status:

Three of the five approved 2006 MHTC legislative proposals passed. These included public private partnerships, motor carrier registration, and work zone safety. MoDOT has improved in its ability to pass approved legislative proposals from the 2005 to the 2006 legislative session.

This measure also improved, as there was an increased percentage of impact by MoDOT upon all transportation-related bills filed by the General Assembly in 2006. Efforts were focused on the Senate side of the state legislature this year and the numbers of this measure are a reflection of those actions.







Percent of federal roadway earmarked projects on the state highway system

Result Driver: Pete Rahn, Director of MoDOT

Measurement Driver: Kent Van Landuyt, Assistant to the Director

Purpose of the Measure:

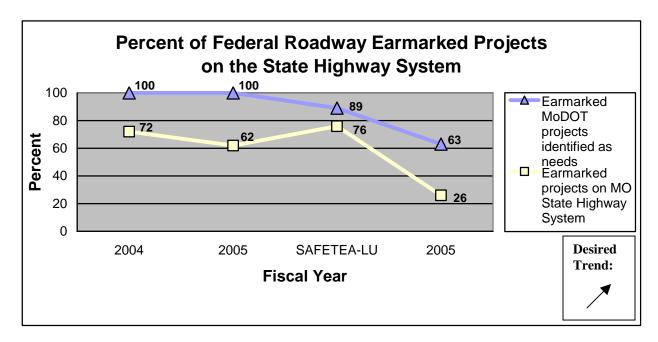
Missouri's support for transportation on the national level is demonstrated by the impact of federal legislation on Missouri's ability to address transportation needs. The percent of state highway system earmarks that are identified Missouri needs is representative of the department's success as an advocate of the state's transportation needs.

Measurement and Data Collection:

The data represents the percent of earmarked roadway projects that are on the state highway system and the percent that are identified as needs. The percent of individual projects on the state highway system represents the department's success in working with Missouri's Congressional delegation and the percent of state system earmarks that are locations already identified as needs demonstrates that MoDOT has provided adequate information to our Missouri Congressional members that these needs are the same as the needs recognized by their other constituents. The identified needs for this measure are projects on the state highway system that are included in the STIP or projects ready to be added as soon as funding becomes available.

Improvement Status:

The following chart shows that Missouri was not as successful in receiving earmarks for the state system in FY2006 and was not as successful in receiving earmarks on state system projects that were identified needs. The department continues to meet with the staff of each member of Missouri's U. S. Congressional delegation on a regular basis to provide information on transportation issues, urge them to support programs and projects that address Missouri's transportations needs and provide them with information for fiscal year 2007 transportation needs. The department continues to provide training activities to inform congressional staff on the federal and state requirements that must be met before a project can be constructed. The department is striving for more than 75 percent of the earmarked projects to be on the state system and more than 85 percent of the state system earmarked projects to be identified needs. The department continues to communicate directly with congressional staff members to help increase the number of earmarked projects that are identified needs on the state transportation system.



Percent of customers who view MoDOT as Missouri's transportation expert

Result Driver: Pete Rahn, Director of MoDOT

Measurement Driver: Jay Wunderlich, Governmental Relations Director

Purpose of the Measure:

This measure tracks whether our customers feel the department is a leader and expert in transportation issues. The measure will eventually show us how effectively MoDOT conveys its expertise to the traveling public.

Measurement and Data Collection:

The data has been collected in statewide telephone surveys conducted in May 2005 and 2006. The surveys were conducted by Abacus Associates; first through the Missouri Advanced Planning initiative, and then by contract with Missouri Transportation Institute. Each year, MoDOT surveys public opinion to collect information that will tell us whether or not they view MoDOT as *the primary* transportation expert in Missouri.

Improvement Status:

The current information shows that 66 percent of respondents indicate MoDOT is the transportation expert they rely upon. This represents a seven percent reduction in public opinion since last surveyed in 2005. Through an openended questioning approach identical to last year's survey, this year's numbers reflects the same percent of individuals who disagreed with this statement also disagreed in the last survey. The number of individuals surveyed that were not sure or refused to answer this question increased seven percent, indicating that citizens may not have a clear definition of what a "transportation expert" means to them. MoDOT must continue to work on improving partnerships with citizens', legislators and special interest groups promoting MoDOT as a transportation expert. Ways to accomplish this include, increasing awareness of MoDOT's responsibilities to and services for the traveling public. Future surveys will further focus on determining the citizens definition and expectations of a "transportation expert" and if MoDOT is perceived as the "transportation expert".

